

# **Policies**

## **Check In / Out:**

Check in times are flexible based on previous nights stay. We do not have a staff or check in desk so please be sure that you contact The Inn prior to your arrival with your arrival time to be sure that someone is available to greet you.

Check out: 11am.

## **Smoking & Candle burning:**

All guest rooms, interior public places and the front and rear porches of The Valley View Inn are non smoking. Guests are responsible for a \$300 cleaning fee for smoke odors detected in the guest rooms. Candles are strictly prohibited.

## **Reservations:**

A two night minimum stay is required on Weekends between Memorial Day and Labor Day. A credit card is required to reserve a room. At the time the reservation is made the card will be charged a deposit of one nights stay plus tax. The balance will be due at time of guests arrival.

## **Cancellation Policy :**

As a small, seasonal business cancellations with out a timely notice and no shows affect us greatly.

For single room reservation a 21 day cancellation is required for a full refund of deposit, minus a \$30 service fee.

Cancellations made less than 21 days prior to stay are responsible for the price of the entire reservation unless the room is able to be re-booked.

No Shows are responsible for the price of their entire stay.

Cancellations made during a holiday or special event weekend are subject to a 30 day cancellation. The following weekends also require a 2 night minimum stay.

These weekends include  
New Years  
Valentines Day  
SUNY Binghamton Graduation

Cornell Graduation  
Memorial Day  
The 4<sup>th</sup> of July  
The Dick's Sporting Good Open  
Labor Day  
Thanksgiving  
Christmas

**Taxes :**

New York State tax of 8% as well as a County Occupancy Tax of 5% apply

**Alcoholic Beverages:**

Guests are welcome to bring and consume alcoholic beverages with in reason. Every room contains a mini fridge and freezer. Ice, glassware, mixers are not provided by the Inn.

Kitchen use is prohibited unless arrangements are made in advance with the Inn Keeper.

**Pets:**

The Inn Keepers have resident pets that will be kept in the owners quarters except for when dogs are let outside. Guest pets will be considered on a case by case basis. A \$25 pet fee will be due per visit due to extra cleaning that must done. Please clean up after your pet. Rabies shot and flea medication are required. Any damages will be the guests responsibility.